

SSRO-C-155: SSRO IT Managed Service (ITMS) and DefCARS contract award notice (UK6)

Contracting Authorities

Contracting authority: Single Source Regulations Office

Public Procurement Organisation Number: PCCY-1866-NYYZ

Address: 100 Parliament Street London SW1A 2BQ UK

Contact name: Jane McGovern

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Website: <http://ssro.gov.uk>

Organisation type: Public authority - central government

Devolved regulations that apply: None

Procedure

Procedure type: Open procedure

Preliminary market engagement conducted: No

Tenders received: 7

Tenders assessed: 6

Tenders from SMEs: 4

Tenders from VCSEs: 0

Special regime: None

Scope

Title: SSRO IT Managed Service (ITMS) and DefCARS contract

Reference number: SSRO-C-155

Main procurement category: SERVICES

Description: This Invitation to Tender (ITT) is issued by the Single Source Regulations Office (SSRO). The SSRO is conducting this procurement exercise to appoint a suitably qualified and experienced supplier to be its delivery partner to provide its IT Managed Services (ITMS), its Defence Contract Analysis and Reporting System (DefCARS) support and potential future development.

The SSRO's current DefCARS and ITMS contracts are both expiring on 24 March 2026, which provides an opportunity to seek an integrated solution delivered under one contract. We anticipate this will offer value for money based on the potential service benefits and cost savings. The SSRO is intending to seek extensions where necessary to these two contracts to allow for a transition period up to end of August 2026.

ITMS

The SSRO's ITMS is cloud based and uses the Microsoft stack. Third parties are used for management, support, and development of the IT environment. The SSRO technology and systems estate includes the SSRO Microsoft environment which is based in UK data centres. Connectivity within our office is via Wi-Fi only, provided by the Government Property Agency through the GovWifi service. The GPA also provide a network printing service, GovPrint, connecting to a Xerox printer over GovWifi.

DefCARS

The SSRO has a contract for the provision of its DefCARS, which is a secure, online system for the capture, storage and analysis of all electronic data reported by defence contractors under the Defence Reform Act 2014. DefCARS is accessed by industry, the MOD and the SSRO.

The SSRO intends to hold a virtual Bidders' briefing session on 14 January 2026 via MS Teams at 10am to 11am. Potential Suppliers interested in attending the briefing session must register in advance by contacting the SSRO via the message centre on the Delta eSourcing platform by no later than 12 noon on Monday 12 January 2026.

Potential Suppliers should note that this opportunity was previously published on 18

July 2025 (Notice identifier: 2025/S 000-041194). That procurement activity was terminated. The opportunity is being re-published under this tender notice.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=1030792536>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/8B7NHRN9SF>

Total value (estimated): GBP 5,166,666 excluding VAT, GBP 6,200,000 including VAT

Contract value: GBP 6,200,000 including VAT

Contract Details

Contract 1

Title: SSRO IT Managed Service (ITMS) and DefCARS contract

Reference number: Not provided

Contract value: GBP 4,756,384 including VAT

Below the relevant threshold: No

Award decision date: 27/03/2026

Earliest date the contract will be signed: 07/05/2026

Contract dates (estimated): 01/06/2026 to 31/05/2029

Main procurement category: SERVICES

CPV classifications: 72000000 - IT services: consulting, software development, Internet and support.

Delivery regions: UKI32 - Westminster

Assessment summaries sent: 20/04/2026

Supplier

Supplier: Version 1 Solutions Limited

Companies House: 03438874

Address: Grosvenor House, Prospect Hill Reditch B97 4DLUK

Email: simon.diggins@version1.com

Telephone: +441527393781

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Other organisations: Not provided